

## POLITIKA KVALITETA I BEZBEDNOSTI HRANE

Misija kompanije Farmina Pet Foods d.o.o. je da spajanjem prirode i nauke razvije najbolji prirodni i naučno potvrđen sistem ishrane. Cilj kompanije je da se ostvari kao lider u proizvodnji hrane za kućne ljubimce, prepoznat ne samo po visokom kvalitetu i bezbednosti proizvoda već i po pružanju podrške u obezbeđenju dobrobiti kućnih ljubimaca.

Kvalitet i bezbednost proizvoda obezbeđuje se poštovanjem zahteva klijenata, zakonskih propisa i principa sistema menadžmenta bezbednošću hrane iskazanih kroz ISO 22000:2018.

Principi poslovanja Farmina Pet Foods d.o.o. su:

- Stalno povećanje zadovoljstva klijenata
- Priroda kao najveća inspiracija
- Praćenje i primena najsavremenijih tehnologija
- Upotreba sirovina i materijala visokog kvaliteta
- Sticanje novih znanja usavršavanjem i motivisanje zaposlenih za stalno unapređenje
- Usaglašavanje procesa i proizvoda sa zakonskim propisima i standardima.
- Konstantno unapređenje transparentnosti komunikacije između zaposlenih, i sa zainteresovanim stranama

Kompanija obezbeđenjem kompetentnosti zaposlenih, kontinuiranim radom i primenom načela sistema kvaliteta i bezbednosti hrane, kao i stalnim prisustvom u privredi, domaćoj i međunarodnoj javnosti konstantno unapređuje svoje poslovanje.

Rukovodstvo kompanije Farmina Pet Foods d.o.o. obezbeđuje neophodne resurse za realizaciju postavljenih ciljeva. Planiranjem i praćenjem realizacije operativnih aktivnosti, kao i stalnim preispitivanjem sistema menadžmenta bezbednošću hrane, obezbeđuje se poboljšanje njegove efektivnosti, efikasnosti i kontinualno poboljšanje.

Rukovodioci ličnim primerom doprinose razvoju organizacione kulture i kvaliteta rada u područjima za koja su odgovorni. Zaposleni na svim nivoima se pridržavaju najviših etičkih standarda, koji uključuju usaglašenost sa zakonom, standardima i tehničkim propisima i sistemom menadžmenta bezbednošću hrane.

Zajedno na svim nivoima organizacije činimo jedan tim, sa istim ciljem, koji je i moto naše kompanije - **Happy pet. Happy You.**

Inđija, 23.03.2022.



Lice ovlašćeno za zastupanje

## FOOD QUALITY AND SAFETY POLICY

The mission of Farmina Pet Foods d.o.o. is to combine the nature and science in order to develop the best natural and scientifically proven nutrition system. The company's goal is to become a leader in the production of pet food, recognizable not only by the high quality and safety of products, but also by providing support in ensuring the well-being of pets.

Product quality and safety are ensured by respecting customer requirements, legislation and the principles of food safety management systems expressed through ISO 22000:2018.

Business principles of Farmina Pet Foods d.o.o. are:

- Constant increase of client satisfaction
- Nature as the greatest inspiration
- Monitoring and application of the latest technologies
- Use of high quality raw materials and supplies
- Acquiring new knowledge through training and motivating employees for continuous improvement
- Harmonization of processes and products with legal regulations and standards.
- Constant improvement of transparency of communication between employees, and with stakeholders

The company is constantly improving its business by ensuring the competence of employees, continuous work and application of the principles of food quality and safety system, as well as constant presence in the economy, domestic and international public.

The management of Farmina Pet Foods d.o.o. provides the necessary resources for the realization of the set goals. Planning and monitoring the implementation of operational activities, as well as constant review of the food safety management system, ensures the improvement of its effectiveness, efficiency and continuous improvement.

By personal example, managers contribute to the development of organizational culture and quality of work in the areas for which they are responsible. Employees at all levels adhere to the highest ethical standards, which include compliance with the law, standards and technical regulations and the food safety management system.

Together at all levels of the organization we make one team, with the same goal, which is the motto of our company - **Happy Pet. Happy You.**

Indjija, 23.03.2022.



Signing officer